

# QUALITY POLICY

of Slovenská legálna metrológia, n. o.  
Geologická 1, 821 06 Bratislava, Slovakia



**The Quality Policy was established by the top management of SLM  
in the following principles:**

- Continuous responsibility of the top management of SLM for the quality of the services provided and the involvement of all employees in the quality management system is a guarantee of the future of SLM as an institution recognized at home and abroad.
- Improvement and expansion of the provided services with new knowledge of science and new customer requirements.
- Permanent third-party assessment is a guarantee of functionality and improvement of the quality management system.
- Promotion of environmentally friendly technologies and continuous efforts to reduce the material and energy consumption of all our activities.
- Supporting the use of renewable energy sources.
- Supporting intensive care of the technical condition of technological equipment with the aim of reducing GHC emissions.
- Expand employees' knowledge in the field of quality, environment and health and safety at work through continuous education.
- Take care of the quality, environment and safety of work in all areas and phases of the company's operation and consider this care as one of the essential tools to ensure the efficiency of management and the good name of the company.
- Providing of services aims to:
  - perform all activities professionally, impartially, independently and objectively with reliable work results;
  - satisfy the demands of SLM customers to the maximum extent;
  - apply legislative and normative regulations;
  - maintain confidentiality of information;
  - build a good reputation for SLM;
  - comply with the rules for environmental protection, which mainly include the areas of energy efficiency, renewable energy, sustainable resource management, waste reduction, GHC emissions, water quality and consumption & management, reuse and recycling, decarbonisation, noise emissions, air quality, etc.

Bratislava, 2024-10-22

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